

Fuel Assistance**Winter Heating Helpline**

866-ENERGY-7

www.state.ma.us/winterheating**Cambridge/Somerville Fuel Assistance**

617-349-6252

Citizens Energy Corporation

Oil heat program

877-JOE-4-OIL

www.citizensenergy.com**Department of Telecommunications and Energy**

Consumer Division

617-305-3531

800-392-6066

800-323-3298/TTY

Good Neighbor Energy Fund

Fuel assistance available to eligible families during the heating season

800-334-3047/Eastern MA

800-262-1320/Western MA

Massachusetts Energy Consumers Alliance

617-524-3950

800-287-3950

www.massenergy.com**Massachusetts Fuel Assistance and Energy Conservation Programs**

Callers will be referred to a local or regional heating assistance provider.

1-800-632-8175

New England Farm Worker's Council

978-342-4520/Fitchburg

www.partnersforcommunity.org**Roxbury Multi-Service Center**

Gives funds for back rent, back electricity, and gas bills, and fuel assistance.

617-427-4470 x 435/Greater Boston

Housing**Boston Mayor's Hotline**

After 5:00 PM and on weekends

617-635-4500/Boston

Central Massachusetts Housing Alliance Inc.

Distribute furniture and household goods free of charge to families and individuals.

508-752-9276/Worcester

Citizens Housing and Planning Association

617-742-0820/Boston

www.chapa.org**City Mission Society**

Gives financial assistance for rent, electricity and telephone cut-off, food and clothes.

617-742-6830 x 205

Massachusetts Department of Housing and Community Development

Division of Neighborhood Services

Fuel assistance, homelessness prevention, neighborhood economic development

617-727-7004

800-632-8175

www.state.ma.us/dhcd**Division of Public Housing and Rental Assistance**

617-727-7130 ext.237

www.state.ma.us/dhcd**Emergency Shelter Commission**

Weekday hours.

617-635-4507/Boston

Friends of the Homeless

Give furniture and household goods to low-income people.

781-340-1604/Southeastern MA

Massachusetts Affordable Housing Alliance

Counseling for first-time homebuyers and advocacy on housing issues

617-822-9100

www.mahahome.org**Massachusetts Coalition for the Homeless**

Homelessness advocacy organization

617-423-9162

www.mahomeless.org**Massachusetts Housing and Shelter Alliance**

617-367-6447

MA Tenant Organization and Resource Center

Information on tenants' rights

617-367-6260

Lead Paint Hotline

Information about lead laws and consumer rights, referrals for lead screening, inspection, and deleading

800-532-9571

Poison Control Center

Emergency advice and information on poisons

Spanish available

800-682-9211(24 hr)

The Boston Home Center

Programs and services available in Boston such as homebuyer education classes and counseling

617.635.HOME

www.cityofboston.gov/dnd/1_HomeCenter.asp**Traveler's Aid Society**

A limited program to provide short-term emergency shelter to Boston Families in crisis.

617-542-7286/Boston

Food Assistance

Massachusetts Department of Transitional Assistance

Runs food stamp program. You do not have to be on welfare to be eligible for food stamps.

800-249-2007

www.state.ma.us/dta/

Project Bread's Food Source Hotline

Provides information about food stamps and referrals to emergency food pantries and meal sites; offers a summer food service program in summer months for children 19 and under; Spanish available.

800-645-8333

www.projectbread.org

SERVE New England

Low cost food for those willing to give two hours of voluntary service

888-742-7363

For resources for persons who are homeless, please refer to the Telephone Resource Directory published by Women of Means, Inc. Call Women of Means, Inc. at 781-239-0290 or visit www.womenofmeans.org.

Federal Information Center

Information about federal agencies and programs
800-688-9889

Citizen Information Line

Information about state agencies and programs
800-392-6090

State Representative and Senators

617-722-2000/State House

Massachusetts Commission on the Status of Women



Fuel, Housing and Food Assistance Resources

Also, please refer to the Community Action Agencies.

**Massachusetts
Commission on the Status of Women**
19 Staniford Street, 6th Floor
Boston, MA 02114
Phone: 617-626-6520
Fax: 617-626-6530
TTY: 711-617-626-6520
E-mail: mcsw@state.ma.us
Web: www.mass.gov/women

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